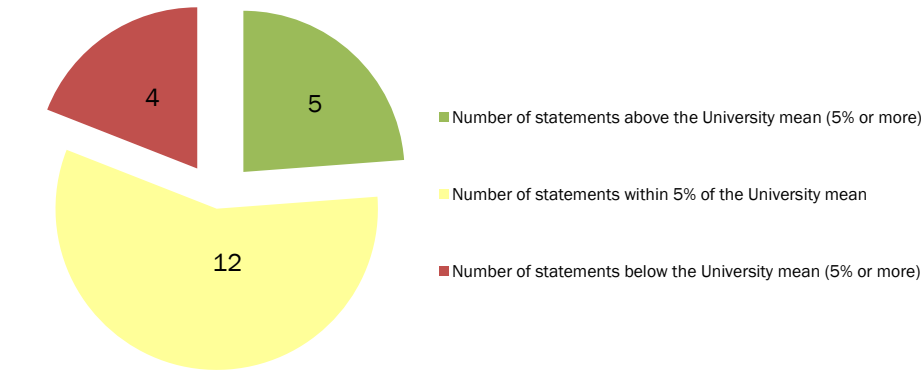


National Student Survey 2015 Dashboard for HCARE

Data presented at School-level

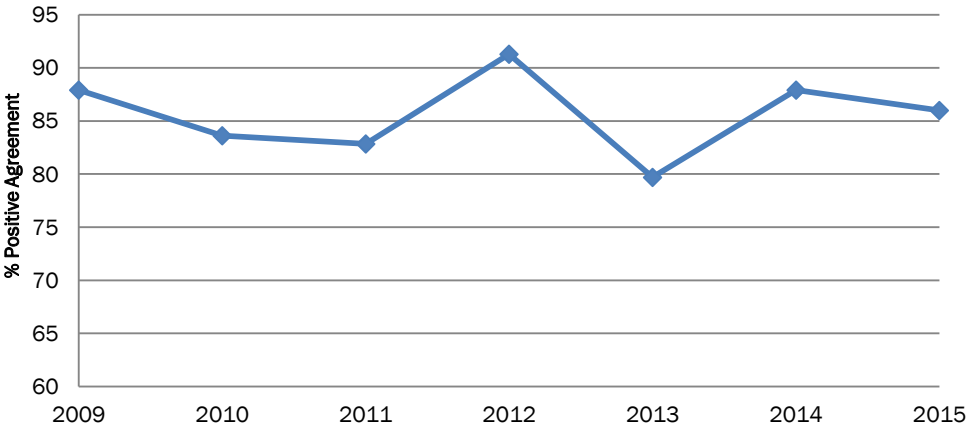


RESPONSE RATE 78% (n=437) OVERALL SATISFACTION 86%



Results are presented as whole numbers for ease of reading, with rounding performed at the last stage of calculation for maximum accuracy. Therefore in some instances, results may not total 100%

Overall Satisfaction by Year for HCARE



SCHOOL RESULTS

Highlights

The three highest scoring School statements	% agreement
The library resources and services are good enough for my needs.	94%
My communication skills have improved.	94%
I have been able to access general IT resources when I needed to.	94%

Lowlights

The three lowest scoring School statements	% agreement
The course is well organised and is running smoothly.	57%
Assessment arrangements and marking have been fair.	57%
Any changes in the course or teaching have been communicated effectively.	59%

STATEMENTS COMPARED AGAINST THE UNIVERSITY

Most Positive

The three most positive School statements compared with the University mean	% agreement	% difference from University mean
Feedback on my work has been prompt.	78%	10%
My communication skills have improved.	94%	9%
As a result of the course, I feel confident in tackling unfamiliar problems.	90%	7%

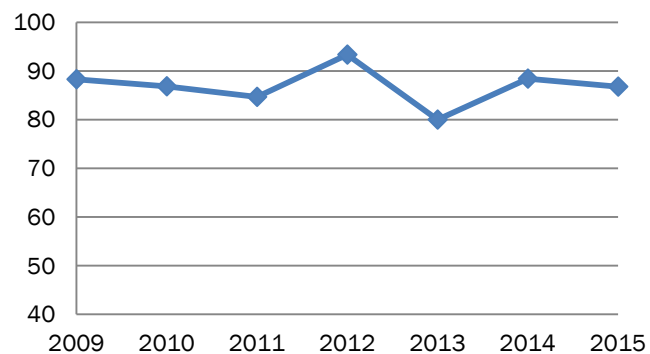
Least Positive

The three least positive School statements compared with the University mean	% agreement	% difference from University mean
The course is well organised and is running smoothly.	57%	-23%
Any changes in the course or teaching have been communicated effectively.	59%	-22%
Assessment arrangements and marking have been fair.	57%	-20%

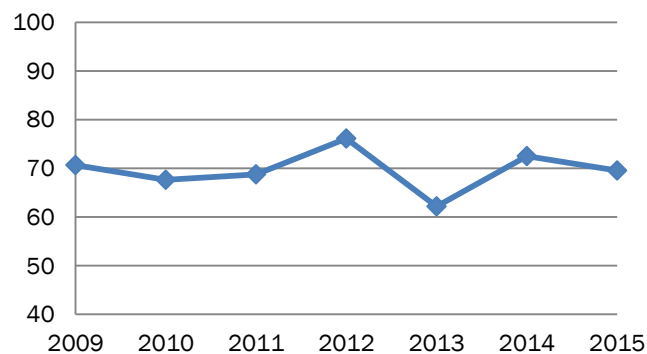
Seven Year Thematic Performance HCARE

(all charts show positive agreement scores)

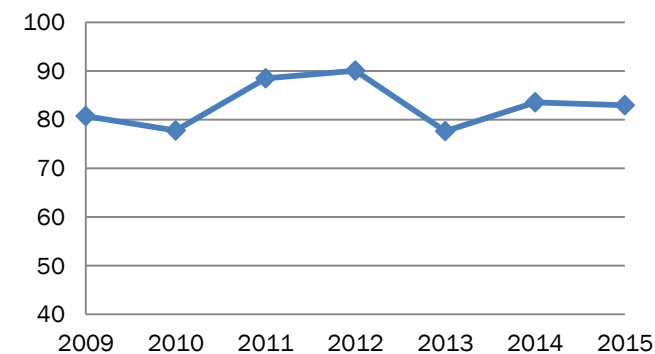
Teaching On My Course



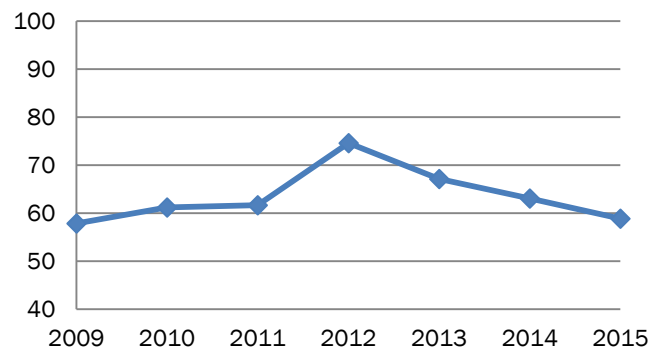
Assessment and Feedback



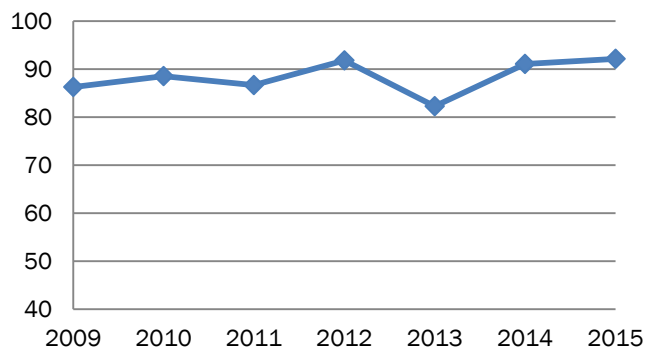
Academic Support



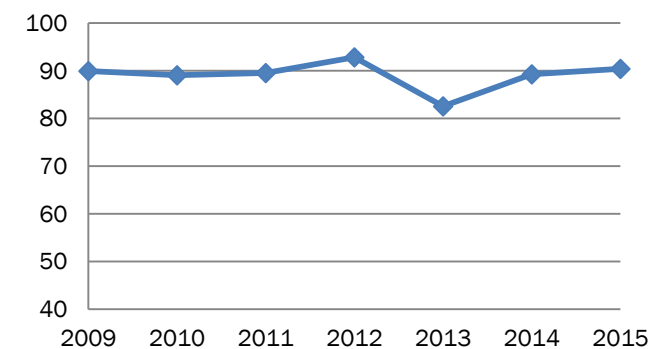
Organisation and Management



Learning Resources



Personal Development



Thematic Area	2009	2010	2011	2012	2013	2014	2015
Teaching On My Course	88	87	85	93	80	88	87
Assessment and Feedback	71	68	69	76	62	73	70
Academic Support	81	78	88	90	78	84	83
Organisation and Management	58	61	62	75	67	63	59
Learning Resources	86	89	87	92	82	91	92
Personal Development	90	89	90	93	83	89	90
Overall Satisfaction	88	84	83	91	80	88	86

All Statement Results HCARE NSS 2015

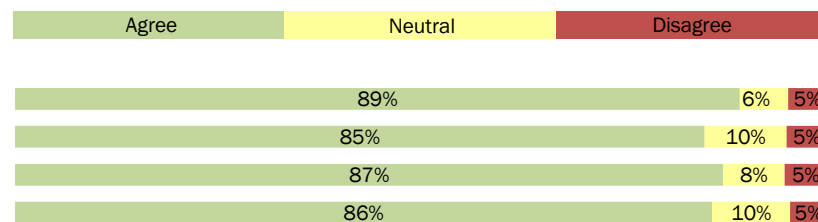
The Teaching On My Course

Staff are good at explaining things.

Staff have made the subject interesting.

Staff are enthusiastic about what they are teaching.

The course is intellectually stimulating.



% difference from
University mean

-3

1

-2

-3

Assessment and Feedback

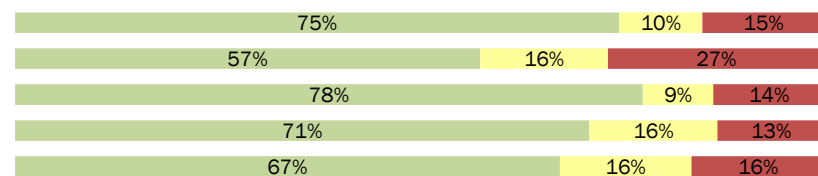
The criteria used in marking have been made clear in advance.

Assessment arrangements and marking have been fair.

Feedback on my work has been prompt.

I have received detailed comments on my work.

Feedback on my work has helped me clarify things I did not understand.



-3

-20

10

6

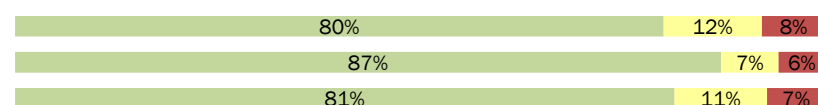
4

Academic Support

I have received sufficient advice and support with my studies.

I have been able to contact staff when I needed to.

Good advice was available when I needed to make study choices.



0

-3

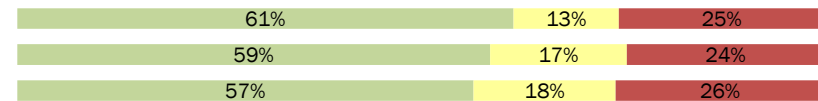
1

Organisation and Management

The timetable works efficiently as far as my activities are concerned.

Any changes in courses or teaching have been communicated effectively.

The course is well organised and running smoothly.



-20

-22

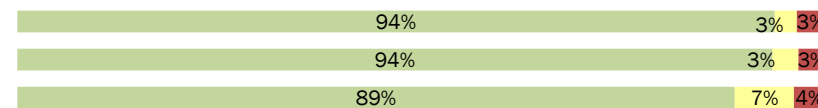
-23

Learning Resources

The library resources and services are good enough for my needs.

I have been able to access general IT resources when I needed to.

I have been able to access specialised equipment, facilities or rooms when I needed to.



3

1

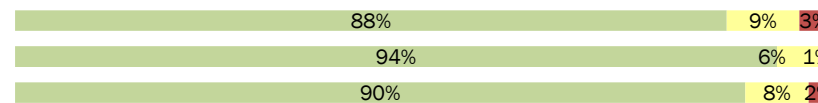
2

Personal Development

The course has helped me to prevent myself with confidence.

My communication skills have improved.

As a result of the course, I feel confident in tackling unfamiliar problems.



7

9

7

Overall Satisfaction

Overall Satisfaction



-4