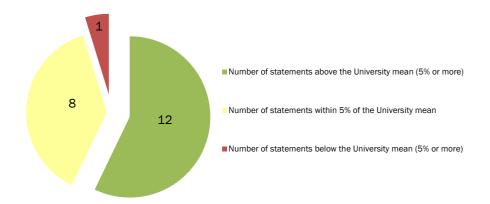
National Student Survey 2015 Dashboard for CPLAN

Data presented at School-level

RESPONSE RATE

81% (n=82) OVERALL SATISFACTION

91%



Results are presented as whole numbers for ease of reading, with rounding performed at the last stage of calculation for maximum accuracy. Therefore in some instances, results may not total 100%

2011



2015

Overall Satisfaction by Year for CPLAN 100 95 % Positive Agreement 90 85 80 75 70 65 60

2012

2013

2014

SCHOOL RESULTS

Highlights

The three highest scoring School statements	% agreement	
I have been able to contact staff when I needed to.	96%	
Staff are enthusiastic about what they are teaching.	95%	
Staff are good at explaining things.	94%	

Lowlights

The three lowest scoring School statements	% agreement	
Feedback on my work has helped me clarify things I did not understand.	63%	
I have received detailed comments on my work.	72%	
The course is intellectually stimulating.	78%	

STATEMENTS COMPARED AGAINST THE UNIVERSITY

2010

Most Positive

2009

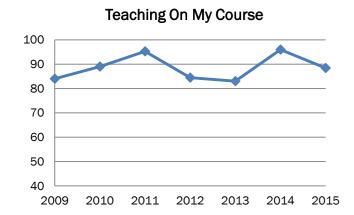
The three most positive School statements compared with the University mean	% agreement	% difference from University mean
Feedback on my work has been prompt.	80%	12%
The timetable works efficiently as far as my activities are concerned.	93%	12%
Good advice was available when I needed to make study choices.	91%	11%

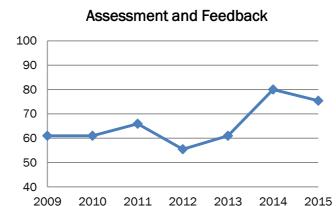
Least Positive

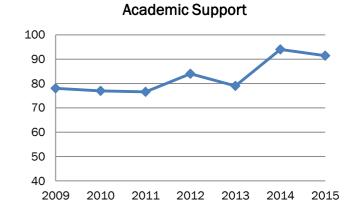
The three least positive School statements compared with the University mean	% agreement	% difference from University mean
The course is intellectually stimulating.	78%	-11%
Feedback on my work has helped me clarify things I did not understand.	63%	0%
I have been able to access general IT resources when I needed to.	94%	1%

Seven Year Thematic Performance CPLAN

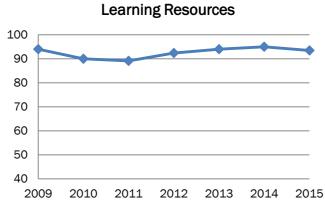
(all charts show positive agreement scores)

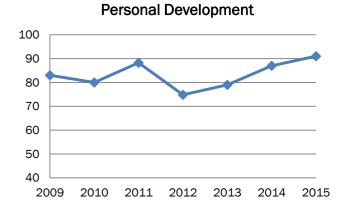












Thematic Area	2009	2010	2011	2012	2013	2014	2015
Teaching On My Course	84	89	95	84	83	96	88
Assessment and Feedback	61	61	66	55	61	80	75
Academic Support	78	77	77	84	79	94	91
Organisation and Management	84	83	86	75	81	90	88
Learning Resources	94	90	89	92	94	95	93
Personal Development	83	80	88	75	79	87	91
Overall Satisfaction	86	87	95	75	80	100	91

All Statement Results CPLAN NSS 2015

Staff are good at explaining things.	Agree Neutral	Disagree
The Teaching On My Course Staff are good at explaining things.	0.40/_	
	0.40/	
Chaff have and do the publicat interesting	34 70	4 <mark>% 2%</mark>
Staff have made the subject interesting.	87%	9% 5%
Staff are enthusiastic about what they are teaching.	95%	4 <mark>% 1</mark> %
The course is intellectually stimulating.	78%	15% 7%
Assessment and Feedback		
The criteria used in marking have been made clear in advance.	82%	16% <mark>2%</mark>
Assessment arrangements and marking have been fair.	79%	9% 12%
Feedback on my work has been prompt.	80%	17% <mark>2%</mark>
I have received detailed comments on my work.	72%	17% 11%
Feedback on my work has helped me clarify things I did not understand.	63%	20% 17%
Academic Support		
I have received sufficient advice and support with my studies.	87%	10% 4%
I have been able to contact staff when I needed to.	96%	<mark>4%</mark>
Good advice was available when I needed to make study choices.	91%	9%
Organisation and Management		
The timetable works efficiently as far as my activities are concerned.	93%	5% <mark>2%</mark>
Any changes in courses or teaching have been communicated effectively.	89%	<mark>7% 4%</mark>
The course is well organised and running smoothly.	83%	6% 11%
Learning Resources		
The library resources and services are good enough for my needs.	94%	5 <mark>% 1</mark> %
I have been able to access general IT resources when I needed to.	94%	4 <mark>% 2%</mark>
I have been able to access specialised equipment, facilities or rooms when I needed to.	93%	6% 1 <mark>%</mark>
Personal Development		
The course has helped me to prevent myself with confidence.	90%	6% <mark>4%</mark>
My communication skills have improved.	94%	5 <mark>% 1</mark> %
As a result of the course, I feel confident in tackling unfamiliar problems.	89%	9% <mark>2</mark> %
Overall Satisfaction		